Search Notes				

Application No.	Applicant(s)	_
09/593,118	DREW ET AL.	
Examiner	Art Unit	
Akiha K Rohinson-Boyce	3623	

SEARCHED			
Class	Subclass	Date	Examiner
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INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner

SEARCH NOTES (INCLUDING SEARCH STRATEGY)		
	DATE	EXMR
Update WEST search-((retention or loyal\$ or dedicat\$ or churn\$ or leav\$ or stay\$ or maintain) same (customer or employee))	11/9/2004	QIC